



## Frequently Asked Questions about Nakia Resort & Dive, Fiji (December 2009)

**1. How long does it take to travel to Nakia? Do you book flights?**

Fiji's International Airport at Nadi hosts daily direct flights from Sydney (4 hours), Auckland (3 hours), Honolulu (6 hours), Los Angeles (10 hours), and other world-wide locations. Flights from Nadi to Taveuni Island take about 70 minutes. We do not book flights. Air Pacific offers competitive rates on the internet. See "location" on [www.nakiafiji.com](http://www.nakiafiji.com) for more information about transportation.

**2. What is there to do on Taveuni?**

We can arrange scuba diving, snorkeling, surfing, fishing, hiking and bird watching. Or you can explore on your own with Nakia's complimentary deluxe mountain bikes and kayaks. See the "diving" and "adventures" pages at [www.nakiafiji.com](http://www.nakiafiji.com).

**3. What services does Nakia offer for weddings and honeymooners?**

We can organize whatever type of ceremony and celebration you seek. We will make all necessary arrangements, using information you provide. A wedding at Nakia is much less costly than elsewhere in Fiji. See "specials" on [www.nakiafiji.com](http://www.nakiafiji.com) for our honeymoon special.

**4. Are children welcome at Nakia?**

Yes. Nakia is a family-owned and -operated resort. We are one of very few child-friendly resorts on Taveuni. We enjoy preparing meals for children of all ages and we provide child care for a small fee.

**5. Can Nakia accommodate special diets?**

Yes. All meals at our Cliffhouse Restaurant are made-to-order. We serve fresh organic fruits, vegetables and herbs from our own garden and can accommodate almost any special diet. Please check with us for special diets prior to booking your accommodations.

**6. How much will a one-week vacation cost for a couple?**

Nakia's one-week lodging and meals special for two people costs US\$880, plus 17.5% local tax, per person. Guests can hire a van with driver for a few hours or all day. Rates are reasonable, and depend upon mileage and waiting time. The cost of activities varies from free for snorkeling in front of the resort, biking, and kayaking to several hundred dollars to charter a boat for a full day.

**7. Do you accept credit cards at Nakia?**

Yes. Guests may pay with Fijian dollars or VISA or MasterCard. Credit card users are charged an additional 4% surcharge which we are charged and pass through. Guests may wish to use the ATM machine at Colonial Bank in Naqara, the nearest town, to obtain cash and avoid the 4% credit card surcharge. Guests also can cash traveler's checks at Colonial Bank.

**8. What happens next when we are ready to book?**

We will send a PayPal invoice for the full amount of the booking, which may include specials (lodging, meals and possibly diving). When PayPal notifies us of payment, we will issue a receipt and confirmed reservation. If a guest cancels 45 days or more prior to the arrival date, we will issue a full refund, minus US\$200 or 4%, whichever is greater. If a guest cancels less than 45 days from the arrival date, we try to rebook the bure. If we do, the above policy applies. If we cannot rebook the bure, we do not offer a refund, but will reschedule the booking for up to one year. We strongly recommend that guests purchase adequate travel insurance to protect themselves from unexpected illnesses or emergencies.

Please visit our Web site at [www.nakiafiji.com](http://www.nakiafiji.com) for detailed information, prices and photographs